

FYE 2019 TFCA Regional Fund Existing Shuttle and Ridesharing Program Guidance for conducting the User Survey

This document provides guidance on the questions that must be included in the User Survey for Existing Shuttle/Feeder Bus and Regional Ridesharing Services. Applicants or Project Sponsors may modify questions and answer choices after receiving approval from the Air District. Additional questions may be included without Air District approval.

The survey should be conducted in such a way to provide a representative sample of the users of the service during commute hours

For Existing Shuttle/Feeder Bus Services:

- 1) What is the primary purpose of your trip today? (select one)
 - a. Commute to or from workplace
 - b. Running errands
 - c. Recreational purposes
 - d. Other (please specify): _____
- 2) What is the distance from your starting location to your final destination?
 - a. Miles: _____ (one way)
- 3) If this Shuttle/Feeder Bus service wasn't available, how would you make your trip today?
 - a. Drive alone
 - b. Carpool
 - c. Walk or Bike
 - d. Take another transit service (please specify): _____
 - e. Other (please specify): _____
- 4) Did you drive or ride in a passenger car as any part of your trip today?
 - a. Yes, drove by myself.
 - i. How far? Miles: _____ (one-way)
 - b. Yes, as part of a carpool.
 - i. How far? Miles: _____ (one-way)
 - c. No

For Existing Regional Ridesharing Services:

- 1) What is the distance from your starting location to your final destination?
 - a. Miles: _____ (one-way)
- 2) Before using the ridesharing service, what mode of transport did you use for your commute?
 - a. Drive alone
 - b. Carpool or Vanpool
 - c. Walk or Bike
 - d. Take a transit service (please specify): _____
 - e. Other (please specify): _____

- 3) If you are using carpool or vanpool, or taking a transit service, how far do you travel to get to your carpool or vanpool pick-up location, or to the transit station?
- a. Miles: _____ (one-way)
- 4) If you are using carpool or vanpool, or taking a transit service, how do you travel to the carpool or vanpool pick-up location, or to the transit station?
- a. Drive alone
 - b. Walk or Bike
 - c. Take another transit service (please specify): _____
 - d. Other (please specify): _____