



June 14, 2023

Request for Qualifications# 2023-031

BAY AREA
AIR QUALITY
MANAGEMENT
DISTRICT

Ceridian Dayforce Configuration and Customization

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SECTION I – SUMMARY

The Bay Area Air Quality Management District (“Air District”) seeks to obtain qualified professional services to provide consulting and technical support to customize and configure the Air District’s Ceridian Dayforce, the Human Capital Management (“HCM”) software. The Air District expects selecting one (1) or more qualified firms to provide Ceridian Dayforce support and anticipates a budget of Two Hundred and Fifty Thousand Dollars (\$250,000) over 3 years for the services sought in this Request for Qualifications (“RFQ”).

To respond to this RFQ, an interested firm should submit one (1) electronic copy (in Adobe Acrobat PDF file format) of its statement of qualifications to the Air District’s Procurement Portal (“Portal”) at:

Portal link: <https://baaqmd.bonfirehub.com>

**Statements of qualifications must be received by 4:00 p.m. pacific daylight time (PDT) on Friday, July 21, 2023 (“deadline”).
Late submissions will not be considered.**

Statements of qualifications must address all information requested in this RFQ. A statement may add information not requested in this RFQ, but the information should be in addition to, not instead of, the requested information and format. Minority business enterprises, women’s business enterprises, veteran’s business enterprises, local businesses, and certified green businesses are encouraged to submit statements of qualifications. **Any questions regarding this RFQ should be submitted through the Portal.**

SECTION II – BACKGROUND

A. Air District Overview

The Air District is the government agency responsible for protecting air quality in the San Francisco Bay Area. The Air District is tasked with regulating stationary sources of air pollution in the nine counties that surround the San Francisco bay: Alameda, Contra Costa, Marin, Napa, San Francisco, San Mateo, Santa Clara, southwestern Solano, and southern Sonoma counties. It is governed by a 24-member Board of Directors composed of locally-elected officials from each of the nine counties. The Air District's mission is to create a healthy breathing environment for every Bay Area resident, while protecting and improving public health, air quality and the global climate.

The Air District aims to achieve its mission through many strategic goals, including reducing and eliminating health problems caused by air pollution, achieving, and maintaining air quality standards, leading the Bay Area's efforts to fight global climate change, creating high-quality regulatory programs, and applying environmental best practices in all operations. To do so, the Air District regulates air pollution emissions from stationary emission sources such as factories, refineries, and power plants, and from smaller facilities like gas stations and dry cleaners. The Air District ensures that such facilities comply with air pollution laws and regulations, provides incentives to replace older, higher-emitting vehicles and equipment with cleaner alternatives, and gives grants and provides outreach to encourage clean-air choices by businesses and consumers. The Air District implements these efforts with an equity focus, aiming to reduce air quality disparities and promote environmental justice by targeting air pollution in overburdened communities.

B. Ceridian Dayforce Configuration and Customization

The purpose of this RFQ is to identify qualified firms to provide professional services for the Air District's needs. The intent of the RFQ is to encourage responses that clearly communicate the firm's understanding of the Air District's requirements and for the firm to identify how their approach will successfully provide the services requested by the Air District on time. The anticipated budget for services sought through this RFQ is Two Hundred and Fifty Thousand Dollars (\$250,000) over 3 years. The Air District is seeking to contract with one (1) or more qualified firms with expertise in the configuration and customization of Ceridian's Dayforce HCM software.

SECTION III – GENERAL DESCRIPTION OF SERVICES

A. Services Needed

The scope of services described herein is the minimum necessary to meet the Air District's objectives. The interested firm shall be able to provide all services and provide personnel who are competent and capable of performing the necessary tasks. The firm is expected to expand on the following services needed by incorporating their expertise and proposed method of approach.

The scope of services by the firm shall include, but is not limited to:

- Configure and customize the Ceridian Dayforce system based on Air District's

- needs. The modules include: human resources, payroll, benefits, learning management, onboarding, etc.;
- Identify, troubleshoot, and test system issues;
 - Create and/or maintain customize reports, including but not limited to human resources and financial reports (e.g., general ledgers);
 - Provide best practice related to Dayforce organization structure;
 - Identify gap areas and improvements in the utilization of Dayforce;
 - Provide executive solution consulting;
 - Provide support on Dayforce new releases;
 - Communicate and coordinate with Ceridian on issues requiring escalation; and
 - Provide trainings and create user guides based on Air District's process and procedures.

SECTION IV – SUBMISSION REQUIREMENTS

A. General

1. Interested firms must create an account through the Portal described in this RFQ to view RFQ documents and addenda, and to submit questions and statements of qualifications.
2. All statements of qualifications must be made in accordance with the conditions of this RFQ. Failure to address any of the requirements is grounds for rejection of the submission.
3. All information should be complete, specific, and as concise as possible.
4. Statements of qualifications should include any additional information that the bidder deems pertinent to the understanding and evaluation of the submission.
5. The Air District may modify the RFQ or issue supplementary information or guidelines during the submission preparation period prior to the deadline. Please check the [Portal](#) periodically for updates prior to the deadline.
6. The Air District reserves the right to reject any and all submissions.
7. All questions must be in written form and submitted through the Portal no later than **4:00 p.m. PDT on Friday, July 7, 2023**. Bidders will not be able to submit questions after this time. All questions will be answered in writing and posted on the [Portal](#) by **6:00 p.m. PDT on Friday, July 14, 2023**.
8. The cost for developing the statement of qualifications is the responsibility of the bidder, and shall not be chargeable to the Air District or included in the submitted qualification proposal.
9. A firm's selection and the execution of a contract with the Air District does not guarantee any particular amount of work.

B. Submittal of Statements of Qualifications

All statements of qualifications must be submitted according to the specifications set forth in Section V (A) – Contents of Statement of Qualifications, and this Section IV. Failure to adhere to these specifications may be cause for the rejection of the submission.

1. **Deadline** – All statements of qualifications are due no later than **4:00 p.m. PDT, Friday, July 21, 2023**, and should be submitted via the Portal to:

Michael Chao, Staff Specialist
Bay Area Air Quality Management District
375 Beale Street, Suite 600; San Francisco, CA 94105
Portal link: <https://baaqmd.bonfirehub.com>

2. **Uploading large documents** may take significant time, depending on the size of the file(s) and internet connection speed. Bidders should plan sufficient time before the deadline to finalize their submissions and complete the uploading process. Bidders will not be able to submit documents after the deadline. Statements of qualifications received after the deadline for any reason will not be considered.
3. **Signature** – All statements of qualifications must be signed by an authorized representative of the bidder.
4. **Submittal** – Submit one (1) electronic copy (in Adobe Acrobat PDF file format) to the Portal. Electronic submissions submitted via the Portal will be acknowledged with a confirmation email receipt. Late submissions will not be accepted. Any correction or re-submission of statement of qualifications will not extend the submittal deadline and must be submitted before the deadline to be considered.
5. **Grounds for Rejection** – A statement of qualifications may be rejected at any time if it arrives after the deadline, or is not in the prescribed format, includes any provisions contrary to law, or is not signed by an individual authorized to represent the firm.
6. **Disposition of the Quotes** – All responses to this RFQ become property of the Air District and will be kept confidential until a recommendation for award of a contract has been announced, as allowed by law. Thereafter, submittals are subject to public inspection and disclosure under the California Public Records Act. If a respondent believes that any portion of its submittal is exempt from public disclosure, it may mark that portion “confidential.” The Air District will use reasonable means to ensure that such confidential information is safeguarded, but will not be held liable for the inadvertent disclosure of the information, or for disclosure required by law. Proposals marked “confidential” in their entirety will not be honored, and the Air District will not deny public disclosure of any portion of submittals so marked.

By submitting a proposal with portions marked “confidential,” a respondent represents that it has a good faith belief that such portions are exempt from disclosure under the California Public Records Act (Gov. Code, §§ 7920.000 et seq.), and agrees to reimburse the Air District for, and to indemnify, defend, and hold harmless the Air District, its officers, employees, and agents from and against, any and all claims, damages, losses, liabilities, suits, judgments, fines, penalties, costs, and expenses, including, without limitation, attorneys’ fees, expenses, and court costs of any nature whatsoever, arising from or relating to the District’s non-disclosure of any such designated portions of a proposal.

7. Modification – Once submitted, statements of qualifications may be modified up until the deadline by withdrawing the qualification and resubmitting a new statement of qualification. Qualifications may not be modified, withdrawn, or resubmitted after the deadline.

C. Interviews

1. The Air District, at its option, may interview firms that respond to this RFQ. The interviews will be for the purpose of clarifying the statement of qualifications.
2. Submittal of new materials at an interview will not be permitted.
3. Interviews may involve a presentation and/or a question-and-answer session.
4. Interview teams should be representative of the project team.

SECTION V – SUBMISSION CONTENTS

A. Contents of Statement of Qualifications

Submitted statements of qualifications should follow the format outlined below, and include all requested information. Failure to submit statements of qualifications in the required format may result in the submission being eliminated from evaluation and consideration.

1. Experience, Structure, Personnel
 - a. Contact Information (Section I) – Provide the following information about the firm:
 - Address and telephone number of office nearest to San Francisco, California and the address and phone number of the office that each of the proposed staff members are based out of, if different.
 - Name of firm’s representative designated as the contact and email address
 - Name of project manager, if different from the individual designated as the contact
 - b. Table of Contents – Clearly identify material contained in the statement of qualifications by section.

- c. Firm Experience (Section II) – Provide a statement of your firm’s experience providing similar services to those sought through this RFQ, including any services provided to governmental organizations. Describe the technical capabilities of the firm in all areas relevant to the services sought through this RFQ.
- d. Assigned Personnel (Section III) – List all key personnel who would be assigned to Air District projects by name and role. Provide descriptions of education and training, along with a summary of experience in providing services similar to those sought through this RFQ. Background descriptions can be a resume, curriculum vitae, or summary sheet. Substitution of project manager or staff will not be permitted without prior written approval of the Air District’s assigned program manager.
- e. References (Section IV) - Provide a minimum of three (3) references of other, similar projects including company name or government entity, contact name, title, phone number and e-mail address for all references listed. For each reference, include a description of services provided and dates the services were provided.
- f. Work Samples (Section V) – Provide a minimum of three (3) work samples that the firm has completed in areas relevant to the services sought in this RFQ. Include the client, a description of the nature of the work, and the size and complexity of the project.
- g. Subcontractors (Section VI) – List any subcontractors that will be used, and the work to be performed by them.
- h. Conflict of Interest (Section VII) – Address possible conflicts of interest or appearance of impropriety regarding other clients of the firm that could be created by providing services to the Air District. Describe procedures to be followed to detect and resolve any conflict of interest or appearance of impropriety. The Air District reserves the right to consider the nature and extent of such work in evaluating the statement of qualifications.
- i. Additional Information (Section VIII) – Provide other essential data that may assist in the evaluation of the statement of qualifications. Such information should include any enforcement actions or other legal actions currently pending against you for violations of United States, California, or local law (laws of the nine counties of the Air District’s jurisdiction), or breach of contract.

2. Fee Information

- a. The normal hourly rate of each principal and staff member whose resume is provided or whose job category may be required, and the rate that would be charged to the Air District.
- b. A list of rates for reimbursable expenses, such as expenses for travel, presentation materials, supplies, deliveries, B/W and color printouts and

copies, faxes, photo scans and, copywriting and copyediting services.

- c. Any reduced fees offered to the Air District.
- d. Any other fees or charges.

SECTION VI – QUALIFICATION EVALUATION

A panel of Air District staff will evaluate all statements of qualifications submitted by the deadline. The panel will recommend the selection of one or more contractors to the Air Pollution Control Officer (APCO), who will, in turn, make a recommendation to the Air District's Board of Directors. The Air District's Board of Directors may be required to approve the contract(s) to carry out the work described in this RFQ. An example of a typical contract for professional services used by the Air District is included in Section VII.

In evaluating statements of qualifications submitted pursuant to this RFQ, the Air District places high value on the following factors, not necessarily in order of importance:

- Approaches in methodology with respect to the anticipated scope of services that demonstrate maximum comprehension of and ability to provide such services to the Air District.
- Experience of firm and employees to be assigned to an Air District project in general, and in particular, providing similar services to governmental agencies.
- Quality and diversity of work product as demonstrated through submitted work samples.
- Demonstrated knowledge of Air District activities.
- Experience of the firm with comparable organizations and types of services.
- Innovative or outstanding work by firm that demonstrates the firm's unique, creative qualifications to provide the services outlined in this RFQ.
- Number, complexity, and nature of similar projects handled by the firm.
- Firm's staff ability and availability for working with Air District directors, officers, staff, and consultants.
- Statement of Qualifications conforms to all requirements and is submitted in the format as noted in the RFQ.
- References of the firm.
- Proposed fee structure relating to services the firm would provide.

SECTION VII – SAMPLE CONTRACT

A sample contract to carry out the work described in this RFQ is available on the Air District's website at <http://www.baaqmd.gov/about-the-air-district/request-for-proposals-rfp-rfq/samples-previous>. (Click the + to the left of Sample Contracts, and then click on the Professional Services Contract link)