

## Request for Proposals# 2023-013

# MANAGEMENT

# **Strategic Planning**

### DISTRICT

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### **SECTION I – SUMMARY**

The Bay Area Air Quality Management District ("Air District") seeks proposals from interested consultants that would provide expert facilitation, guidance, systems, training, and direct development for comprehensive strategic planning that would include input from key stakeholders and result in practical strategic objectives for all levels of the Air District. As part of this effort, corresponding measurable results for each objective would also be developed, along with procedures and controls for the maintenance of the strategic plan over time.

To respond to this Request for Proposals ("RFP"), an interested firm should submit one (1) electronic copy (in Adobe Acrobat PDF file format) of its proposal to the Air District's Procurement Portal ("Portal"):

Cynthia Zhang, Staff Specialist
Bay Area Air Quality Management District
375 Beale Street, Suite 600; San Francisco, CA 94105
Portal link: https://baagmd.bonfirehub.com

Proposals must be received by 4:00 p.m. PST on Monday, April 3, 2023 ("deadline"). Late proposals will not be considered.

Proposals must address all information requested in this RFP. A proposal may add information not requested in this RFP, but the information should be in addition to, not instead of, the requested information and format. Minority business enterprises, women's

business enterprises, veteran's business enterprises, local businesses, and certified green businesses are encouraged to submit proposals. Any questions regarding this RFP should be submitted through the Portal.

### **SECTION II – BACKGROUND**

### A. Air District Overview

The Bay Area Air Quality Management District is the government agency responsible for protecting air quality in the San Francisco Bay Area. The Air District is tasked with regulating stationary sources of air pollution in the nine counties that surround San Francisco Bay: Alameda, Contra Costa, Marin, Napa, San Francisco, San Mateo, Santa Clara, southwestern Solano, and southern Sonoma counties. It is governed by a 24-member Board of Directors composed of locally elected officials from each of the nine counties. The Air District's mission is to create a healthy breathing environment for every Bay Area resident, while protecting and improving public health, air quality and the global climate.

The Air District aims to achieve its mission through many strategic goals, including reducing and eliminating health problems caused by air pollution, achieving and maintaining air quality standards, leading the Bay Area's efforts to fight global climate change, creating high-quality regulatory programs, and applying environmental best practices in all operations. To do so, the Air District regulates air pollution emissions from stationary emission sources such as factories, refineries, and power plants, and from smaller facilities like gas stations and dry cleaners. The Air District ensures that such facilities comply with air pollution laws and regulations, provides incentives to replace older, higher-emitting vehicles and equipment with cleaner alternatives, and gives grants and provides outreach to encourage healthy clean air choices by businesses and consumers. The Air District implements these efforts with an equity focus, aiming to reduce air quality disparities and promote environmental justice by targeting local air pollution in overburdened communities.

# B. Strategic Planning

The Air District seeks to engage in Agency-wide strategic planning that will result in a five-year plan that includes prioritized strategic objectives and key measurable results. This engagement will also include expert facilitation, guidance, systems, training and direct development for strategic planning. Systems may include establishing internal policy and procedures, that may be codified in the Air District's Administrative code, for regular maintenance of the Strategic Plan. Further, this engagement may include additional yearly engagements with the selected vendor for each of the four subsequent years to update the five-year Strategic Plan.

### SECTION III – SCOPE OF WORK

The vendor selected under this RFP (vendor) will provide an approach, in consultation with the Air District's Board of Directors (Board), key stakeholders, community representatives and the executive management team, that will result in the development of detailed strategic plan(s) for the Air District as a whole, and for each of the Air District's

divisions, before the end of 2023. The main phases of the engagement will include Board Initiation and Engagement, Project Planning, Strategic Plan Development, and Implementation and Maintenance.

Phase I: Board Initiation and Engagement: The vendor will meet with Board members and the Air District executive management team to build an understanding of Board Policy, governance, priorities and external factors that are affecting, or are anticipated to affect Board Policy and governance in the next five years. The vendor will meet with Board members and the executive management team to guide the project team in the development and buy-in to an organizational vision, articulation of the organizational mission, and expression of values needed to fulfill the objectives of the strategic plan. This effort will be organized by the vendor to require input from the Air District's executive management team on factors such as the prioritization of regulatory mandates, budget, funding and staffing constraints, and operational consequences that may result due to shifts in Air District priorities.

Phase II: Project Planning: Informed by Board priorities and external factors, the vendor will develop a project plan that details all activities, resources, and schedules required for the development of an Air District-Wide Strategic Plan that addresses all levels of the organization, from Board governance to division- and program- level goals and initiatives. Planning must include consideration of the Air District's statutory mandates including a review of potential disparate impacts under Title VI of the federal Civil Rights Act of 1964. It is anticipated that the project plan will be broken down into detailed tasks that must be completed during phases listed below. The project plan will be delivered as an Adobe Acrobat PDF document file.

Phase III: Strategic Plan Development: Subject to the Project Plan developed in Phase II and informed by Board priorities and external factors, the vendor will meet with key internal and external stakeholders to develop a five-year Air District-wide strategic plan. This phase will result in one or more deliverables that address the identification of both Air District-wide and division-wide goals and objectives, key expected results for those objectives, metrics to measure the results, descriptive initiatives that must be undertaken to achieve the objectives, and the roles and responsibilities of the Board, management, and program staff.

**Phase IV: Implementation Planning:** Informed by the Strategic Plan(s) and identified initiatives, it is anticipated that the vendor will work with Air District personnel to develop project plans for identified strategic initiatives. This phase shall include briefings to staff and to the governing Board on timelines for expected results for key strategic initiatives.

<u>Phase V: Maintenance Planning:</u> Informed by Strategic Plan(s) and identified initiatives, the vendor will work with Air District personnel to develop a maintenance plan that includes internal policy and procedures that will ensure the continued maintenance of the Air District's Strategic Plan. The vendor will estimate the projected resources required for continued maintenance and present the maintenance plan to key stakeholders.

#### SECTION IV - INSTRUCTIONS TO BIDDERS

### A. General

- 1. Interested firms must create an account through the Portal described in this RFP to view RFP documents and addenda, and to submit questions and proposal documents.
- 2. All proposals must be made in accordance with the conditions of this RFP. Failure to address any of the requirements is grounds for rejection of the proposal.
- 3. All information should be complete, specific, and as concise as possible.
- 4. Proposals should include any additional information that the bidder deems pertinent to the understanding and evaluation of the proposal.
- 5. The Air District may modify the RFP or issue supplementary information or guidelines during the proposal preparation period prior to the deadline. Please check the Portal for updates prior to the deadline.
- 6. All proposals shall constitute firm offers valid for ninety (90) days from the deadline. Once submitted, proposals may be withdrawn, modified and resubmitted through the Portal up until the deadline.
- 7. The Air District reserves the right to reject any and all proposals.
- 8. All questions must be in written form and submitted through the Portal no later than **4:00 p.m. PST on Wednesday, March 15, 2023**. Bidders will not be able to submit questions after this time. All questions will be answered in writing and posted on the <a href="Portal">Portal</a> by **6:00 p.m. PST on Wednesday, March 22, 2023.**
- 9. The cost for developing the proposal is the responsibility of the bidder, and shall not be chargeable to the Air District.

## B. Submittal of Proposals

All proposals must be submitted according to the specifications set forth in Section V (A) – Contents of Proposal, and this section. Failure to adhere to these specifications may be cause for the rejection of the proposal.

 Deadline – All proposals are due no later than 4:00 p.m. PST on Monday, April 3, 2023, and must be submitted via the Portal to:

Cynthia Zhang, Staff Specialist Bay Area Air Quality Management District 375 Beale Street, Suite 600; San Francisco, CA 94105 Portal link: https://baagmd.bonfirehub.com

2. Uploading large documents may take significant time, depending on the size of the file(s) and internet connection speed. Bidders should plan sufficient time before the deadline to finalize their submissions and complete the uploading process. Bidders will not be able to submit documents after the deadline. Proposals received after the deadline will not be considered.

- 3. Signature All proposals must be signed by an authorized representative of the bidder.
- 4. Submittal Submit one (1) electronic copy (in Adobe Acrobat PDF file format) to the Portal. Electronic submissions submitted via the Portal will be acknowledged with a confirmation email receipt. Late proposals will not be accepted. Any correction or re-submission of proposals will not extend the submittal deadline.
- 5. Grounds for Rejection A proposal may be rejected at any time if it arrives after the deadline, or is not in the prescribed format, or is not signed by an individual authorized to represent the firm.
- 6. Disposition of the Proposals All responses to this RFP become property of the Air District and will be kept confidential until a recommendation for award of a contract has been announced. Thereafter, submittals are subject to public inspection and disclosure under the California Public Records Act. If a respondent believes that any portion of its submittal is exempt from public disclosure, it may mark that portion "confidential." The Air District will use reasonable means to ensure that such confidential information is safeguarded, but will not be held liable for inadvertent disclosure of the information. Proposals marked "confidential" in their entirety will not be honored, and the Air District will not deny public disclosure of any portion of submittals so marked.

By submitting a proposal with portions marked "confidential," a respondent represents it has a good faith belief that such portions are exempt from disclosure under the California Public Records Act and agrees to reimburse the Air District for, and to indemnify, defend, and hold harmless the Air District, its officers, employees, and agents, from and against any and all claims, damages, losses, liabilities, suits, judgments, fines, penalties, costs, and expenses, including without limitation, attorneys' fees, expenses, and court costs of any nature whatsoever, arising from or relating to the District's non-disclosure of any such designated portions of a proposal.

7. Modification – Once submitted, proposals, including the composition of the contracting team, may be altered up until the deadline. Proposals may not be modified after the deadline.

### C. Interviews

- 1. The Air District, at its option, may interview bidders. The interviews will be for the purpose of clarifying the proposals.
- 2. Submittal of new proposal material at an interview will not be permitted.
- 3. Interviews may involve a presentation and/or a question-and-answer session.

## SECTION V - PROPOSAL FORMAT, CONTENT, AND SUBMITTAL

# A. Contents of Proposal

Submitted proposals should follow the format outlined below and include all requested information. Failure to submit proposals in the required format may result in the proposal being eliminated from evaluation and consideration.

## 1. Technical Proposal

- a. Cover Letter (Section I) Include the name, address, and telephone number of the firm, and signed by the person(s) authorized to represent the firm.
- b. Contact Information Provide the following information about the firm:
  - Address and telephone number of office nearest to San Francisco, California and the address and phone number of the office that each of the proposed staff members are based out of, if different.
  - Name of firm's representative designated as the contact and email address.
  - Name of project manager, if different from the individual designated as the contact.
- c. Table of Contents Clearly identify material contained in the proposal by section.
- d. Summary (Section II) State overall approach to Strategic Planning, including the objectives and scope of work.
- e. Experience and Qualifications (Section III) Provide a statement of your firm's background and related experience in providing similar services to governmental organizations, if any. Describe the technical capabilities of the firm and, in particular, the firm's exposure with working with environmental regulations, if any.
- f. References (Section IV) Provide a minimum of three (3) references of other, similar projects including company name or government entity, contact name, title, phone number and e-mail address for all references listed. For each reference, include a description of services provided and dates the services were provided.
- g. Project Approach and Methodology (Section V) Provide a detailed description of the approach and methodology to be used to accomplish the scope of work. Describe any additional tasks beyond those outlined in the Scope of Work that are recommended, required, or critical to the success of the project.
- h. Project Schedule (Section VI) Provide projected milestones or benchmarks to complete the project.
- i. Project Organization (Section VII) Describe the proposed management structure, and organization of the proposed team. Provide a statement

addressing your firm's ability and willingness to commit and maintain staffing to successfully conclude the project on the proposed project schedule.

- j. Assigned Personnel (Section VIII) Provide the following information about the staff to be assigned to the project:
  - List all key personnel assigned to the project by level and name. Provide a description of their background, along with a summary of their experience in providing similar services for governmental agencies, and any specialized expertise they may have. Background descriptions can be a resume, curriculum vitae, or summary sheet. Substitution of project manager or staff will not be permitted without prior written approval of the Air District's assigned program manager.
  - Provide a statement of the availability of staff in any local office with requisite qualifications and experience to conduct the requested project.
  - Provide a statement of education and training programs provided to or required of the staff identified for participation in the project. Make particular mention of any experience dealing with governmental agencies, procedures, and environmental regulations.
- k. Retention of Working Papers (Section IX) All working papers are the property of the Air District. Include a statement acknowledging that if your firm is awarded the contract, you will retain project related papers and related reports for a minimum of five (5) years.
- Subcontractors (Section X) List any subcontractors that will be used, the
  work to be performed by them, and the total number of hours or percentage
  of time they will spend on the contract.
- m. Conflict of Interest (Section XI) Address possible conflicts of interest with other clients affected by contractors' actions performed by the firm on behalf of the Air District. The Air District recognizes that prospective bidders may have contracts to perform similar services for other clients. Include a complete list of such clients for the past three (3) years with the type of work performed and the total number of years performing such tasks for each client. The Air District reserves the right to consider the nature and extent of such work in evaluating the proposal.
- n. Additional Data (Section XII) Provide other essential data that may assist in the evaluation of the proposal.

## 2. Cost Proposal

a. List the fully-burdened hourly rates and the total number of hours estimated for each level of professional and administrative staff to be used to perform the tasks required by this RFP. In addition, costs should be estimated for each of the components of the Scope of Work.

- b. Include a list of anticipated reimbursable expenses, such as expenses for travel, presentation materials, supplies, deliveries, black/white and color printouts and copies, faxes, photo scans, copywriting and copyediting services and the rate charged for each.
- c. Any other fees or charges.

## **SECTION VI – PROPOSAL EVALUATION**

A panel of Air District staff will evaluate all proposals. The panel will recommend the selection of the contractor to the Air Pollution Control Officer (APCO), who will, in turn, make a recommendation to the Air District Board of Directors. The Air District Board of Directors may be required to approve the contract to carry out the work described in this RFP. A link to a typical contract for professional services used by the Air District is included in Section VIII.

Proposals will be evaluated on the following criteria:

| Criteria   | Description  | Points |
|------------|--|--------|
| Expertise  | Technical expertise, size and structure of the firm and personnel assigned to RFP tasks; firm's ability to perform and complete the work in a professional and timely manner.* | 20     |
| Skill      | Past experience of the firm and, in particular, experience of the team working on projects of similar scope for other governmental agencies.                                   | 20     |
| Approach   | Responsiveness of the proposal, based upon a clear understanding of the work to be performed.  | 20     |
| Cost       | Cost or cost effectiveness and resource allocation strategy.   | 15     |
| References | Quality and applicability of references.   | 25     |
|            | Total  | 100    |

<sup>\* &</sup>quot;Size and structure of firm" refers to the ability of a firm's size to meet the needs of the Air District. It does not give absolute preference to larger or smaller firms.

If two or more proposals receive the same number of points, the Air District will accept the lower cost offer.

# **SECTION VII - RFP SCHEDULE**

| MILESTONE                 | DATE              |
|---------------------------|-------------------|
| RFP RELEASE DATE          | February 22, 2023 |
| WRITTEN QUESTIONS DUE     | March 15, 2023    |
| ANSWERS POSTED ON PORTAL  | March 22, 2023    |
| PROPOSAL DEADLINE         | April 3, 2023     |
| SELECTION OF FINALIST(S)* | April 10, 2023    |
| COMMENCEMENT OF CONTRACT* | April 28, 2023    |

<sup>\*</sup>Dates are tentative and subject to change.

# **SECTION VIII - SAMPLE CONTRACT**

A sample contract to carry out the work described in this RFP is available on the Air District's website at <a href="http://www.baaqmd.gov/about-the-air-district/request-for-proposals-rfp-rfq/samples-previous">http://www.baaqmd.gov/about-the-air-district/request-for-proposals-rfp-rfq/samples-previous</a>. (Click the + to the left of Sample Contracts, and then click on the Professional Services Contract link)