Questions and Answers – RFP 2015-004 IT and Telecom Infrastructure Design and Planning

1. Does the District wish to retain the services of an independent consultant/contractor who does not sell hardware or software and does not represent vendors in anyway?

   No, it is not the intent of this RFP to exclude vendors who sell hardware or software.

2. Will equipment dealers and VAR's be allowed to respond to this Design and Planning RFP?

   Yes.

3. How many telephone stations does the District currently have installed?

   Approximately 325

4. How many locations does the District have with personnel and telephone service in them?

   An office in Richmond Ca with approximately 25 VOIP devices , an office in San Francisco, CA with approximately 290 VOIP devices and approximately 10 single person locations around the bay area with a single VOIP device each.

5. Does the District expect the selected consultant to perform a site visit for each District location?

   The approach to the Design should be detailed by the bidder in their proposal. The District would not require a site visit to each location.

6. Does the District require the selected consultant to conduct operational/User Interviews with District Staff/departments?

   The approach to the Design should be detailed by the bidder in their proposal. The District would expect interviews with appropriate staff be conducted as part of the design.

7. Would BAAQMD share any topology or supporting documentation related to its Unified Communication infrastructure?

   The District operates CISCO Unified Communication servers on premises at 939 Ellis Street in San Francisco, and has a complete set of disaster recovery servers in a geographically redundant data center connected VIA a metro Ethernet WAN. Additional information may be available at specific request.

8. In the Firewall section you specifically mention Cisco ASA's. Are you willing to entertain other firewall vendor solutions as long as they meet your requirements?

   The District has a preference for CISCO technology, however other solutions would not be disqualified out of hand.